

State of Louisiana
Gaming Control Board

KATHLEEN BABINEAUX BLANCO GOVERNOR HILLARY J. CRAIN CHAIRMAN

IN RE: ST. CHARLES GAMING COMPANY D/B/A ISLE OF CAPRI NO. CGD020430

ORDER

This matter was considered by the Louisiana Gaming Control Board at its meeting of January 20, 2004. The Hearing Officer's order dated December 17, 2003, based on the "Joint Motion for Entry of Stipulations and Approval of Proposed Settlement" in the matter of the "Notice of Recommendation of Administrative Action," Violation No. CGD020430, by and between St. Charles Gaming Company d/b/a Isle of Capri, R011700174 and the Louisiana Department of Public Safety and Corrections, Office of State Police, Casino Gaming Division, which is attached hereto and incorporated herein, is APPROVED.

THUS DONE AND SIGNED on this the Louisiana Department, 2004.

LOUISIANA GAMING CONTROL BOARD

BY:

HILLARY J. CRAIN, CHAIRMAN

APPEAL DOSNET CLERK

DEC 1 9 2003

STATE OF LOUISIANA LOUISIANA GAMING CONTROL BOARD —ADMINISTRATIVE HEARING OFFICE

RECEIVED

DEC 1 5 2003

LGCB Administrative Hearing Office

IN RE: ST. CHARLES GAMING COMPANY d/b/a ISLE OF CAPRI

CASE NO. CGD020430

APPROVAL OF PROPOSED SETTLEMENT

ON THE JOINT MOTION OF:

- 1. the Louisiana Department of Public Safety and Corrections, Office of State Police, Casino Gaming Division (hereinafter "Division"), and
- 2. St. Charles Gaming Company d/b/a Isle of Capri, License No. RO11700174 (hereinafter "licensee"),

who respectfully represent the following:

WHEREAS:

- Pursuant to a tip from the Federal Bureau of Investigation, the Division conducted criminal and audit investigations, which revealed that between October 2001 and January 2002, employees of the licensee, acting in collusion, skimmed approximately eight hundred-seventy-four-thousand-nine-hundred-three dollars (\$874,903.00);
- The Division's investigation also revealed that there were substantial BVA variances, which the licensee failed to thoroughly investigate, for 28 of the 35 BVA drops completed between October 2001 and January 2002, as follows:
 - a) Two drops had variances of over One Hundred Thousand (\$100,000.00)
 Dollars;
 - Two drops had variances of over Seventy Thousand (\$70,000.00) Dollars;
 - c) Four drops had variances of over Forty Thousand (\$40,000.00) Dollars;
 - d) Five drops had variances of over Twenty Thousand (\$20,000.00) Dollars;
 - e) Eleven drops had variances of over Ten Thousand (\$10,000.00) Dollars; and
 - Four drops had variances of over One Thousand (\$1,000.00) Dollars.
- The Division's investigation further revealed that the licensee did not maintain the appropriate degree of control over the sensitive BVA release keys, specifically those keys recorded as being broken or damaged;

1

- 4. As a result of the Division's findings, the Louisiana Gaming Control Board issued a Notice of Recommendation of Administrative Action (CGD 020430, SAR 02-2-39-078-2103) on July 10, 2003;
- 5. The Notice alleges that the licensee failed to exercise adequate diligence in its accounting, surveillance and sensitive key handling, namely the failure to thoroughly investigate BVA variances, the failure to properly monitor activities involving slot machines, and the failure to properly secure sensitive BVA release keys;
- 6. The Notice alleges that the licensee's inaction constitutes violations of LAC 42:XIII.2715(A)(5), LAC 42:XIII.2715(A)(9)(b), LAC 42:XIII.2715(A)(9)(c), LAC 42:XIII.2715(A)(11), LAC 42:XIII.2723(Q)(22), LAC 42:XIII.2723(Q)(30), LAC 42:XIII.2723(Q)(31), LAC 42:XIII.2723(T)(12), LAC 42:XIII.2723(T)(15)(a), LAC 42:XIII.4205(B)(6), and LAC 42:XIII.4209(A)(14); and
- 7. This matter is scheduled for hearing on December 10, 2003 at 9:00 a.m. before the Honorable William H. Brown;
- 8. The licensee has made substantial changes to its Internal Controls and Standard Operating Procedures as they relate to BVA variances and control of damaged or broken sensitive keys. The changes to the licensee's Internal Controls have been approved by the Division,

NOW THEREFORE, in consideration of the foregoing, the Division and the licensee hereby propose the following settlement, that:

- The licensee acknowledges that it violated the following provisions in that it failed to thoroughly investigate BVA variances and failed to maintain adequate sensitive key control: LAC 42:XIII.2715(A)(5); LAC 42:XIII.2715(A)(9)(b) and (c); LAC 42:XIII.2715(A)(11); LAC 42:XIII.2723(Q)(22), (30) and (31); LAC 42:XIII.2723(T)(12) and (15)(a); and LAC 42:XIII.4205(B)(6);
- In lieu of suspension or revocation of its license, the licensee shall pay a civil penalty in the amount of ONE HUNDRED-THOUSAND BOLLARS (\$100,000.00), which represents a ten thousand (\$10,000.00) penalty for each of the above violations in accordance with the administrative fine schedule;
- Having considered the changes made to the licensee's Internal Controls and Standard
 Operating Procedures, the Division hereby agrees to accept payment of the above
 stated penalty in full and final settlement of this Notice of Recommendation of
 Administrative Action;

- The Division reserves the right to take into consideration these violations in connection with any future violation;
- The form and substance of this settlement are to be interpreted under the laws of the State of Louisiane;
- This settlement constitutes the entire agreement between the Division and St. Charles
 Garning Company pertaining to the subject matter contained herein, and supercedes
 all prior and contemporaneous agreements, representations, and understandings of the
 parties;
- 7. This settlement is subject to approval by the Hearing Officer of the Louisiana Gaming Control Board; it is expressly understood that if this proposed settlement is approved by the Hearing Officer, this agreement is not executory and will be submitted to the Board for its determination as to whether the matter should be heard by the Hearing Officer; if approved, however, payment of the above penalties must be submitted to the Division within fifteen (15) days of approval of this settlement by the Board; the failure to submit the civil penalty within fifteen (15) days of approval by the Board shall result in the suspension of the licensee's gaming license; and
- The Division and the licensee waive their rights to appeal this settlement if the Order is signed by the Hearing Officer and accepted by the Board.

Respectfully submitted,

ST. CHARLES GAMING COMPANY d/b/a ISLE OF CAPRI

BY: Isnet/S Boles

Counsel for the licensee The Boles Law Firm

7908 Wrenwood Boulevard, Suite A

Baton Rouge, Louisiana 70809

Telephone: (225) 924-2686 Facsimile: (225) 926-5425 RICHARD P. IEYOUB ATTORNEY GENERAL

Karen Day White

Assistant Attorney General

La. Bar Roll No. 25933 339 Florida Street, Ste. 500

Baton Rouge, Louisiana 70801

Telephone: (225) 342-2465 Facsimile: (225) 342-4244

STATE OF LOUISIANA LOUISIANA GAMING CONTROL BOARD ADMINISTRATIVE HEARING OFFICE

IN RE: ST. CHARLES GAMING COMPANY d/b/a ISLE OF CAPRI

CASE NO. CGD020430

ORDER

Considering the foregoing Joint Motion For Entry of Stipulations and Approval of Proposed Settlement, IT IS HEREBY ORDERED that such proposed settlement be approved, to wit:

- 1. the licensee acknowledges that it violated the following provisions in that it failed to thoroughly investigate BVA variances and failed to maintain adequate sensitive key LAC 42:XIII.2715(A)(5); LAC 42:XIII.2715(A)(9)(b) and (c); LAC 42:XIII.2715(A)(11); 42:XIII.2723(Q)(22), (30) and LAC (31): 42:XIII.2723(T)(12) and (15)(a); and LAC 42:XIII.4205(B)(6);
- 2. the licensee shall pay a civil penalty in the amount of ONE HUNDRED-THOUSAND DOLLARS (\$100,000,00), which represents a ten thousand (\$10,000.00) penalty for each of the above violations in accordance with the administrative fine schedule;
- 3. payment of the above penalty shall be submitted to the state within fifteen (15) days of approval of this settlement by the Louisiana Gaming Control Board; and
- 4. failure to submit the above penalty within fifteen (15) days of approval of this settlement by the Board shall result in the suspension of the licensee's gaming license.

11 day of ~ THUS DONE AND SIGNED this Baton Rouge, Louisiana.

LOUISIANA GANING CONTROL BOARD I HEREBY CERTIFY THAT A CERTIFIED

William H. Brown. Hearing Officer

A TRUE COPY ATTEST LOUISIANA GAMING CONTROL BOARD HEARING/OFFICE

BATON ROUGE, LA __ RECENTAGES